

THE EMPATHY COACH

The Empathy Coach was founded by Neil Lewis in 2020. Born out of a deep passion and affinity for empathic practice, self-awareness and emotional intelligence, and 20+ years' experience of award-winning* people development, it's Neil's mission to help individuals, leaders and businesses to thrive in today's diverse, fast-paced and emotionally-driven world.








How do we do it?

The Empathy Coach works with clients in three ways:

Learning

Empathic practice isn't just a concept - it's a skill, and like any skill, it requires learning and mastery. Our learning programmes are grounded in our signature model of empathic practice - the EPIC Foundation Model. Once you have learned and mastered the EPIC Foundation in empathic practice, you can enhance your learning by applying EPIC to Leadership, Coaching or Communications and Engagement. We even use EPIC to develop stronger, more innovative, collaborative and effective teams. Emotional Intelligence and Empathy when mastered are the most powerful tools for connecting with others - be that customers, employees or peers.

Our training programs skill you up to:

-  Be a more effective influencer.
-  Negotiate with greater success.
-  Be a leader that commands commitment and inspires incredible performance.
-  Offer a best-in-class customer experience.
-  Be happier, healthier and more measured in everything you do.

Click [here](#) for more information on the training programs we have available, and remember we have decades of consultancy and design experience, so we can also create a bespoke program just for you.

Coaching

Many people strive to be better leaders, better communicators, better negotiators, better partners, better parents, or just in general, to live their best life. At The Empathy Coach, we offer a truly 'client-centred' coaching service - we work with you to understand your goals and desires and help you to uncover and remove the blocks to success. Our coaching services are all about giving you the time, space and nurture to reflect and become more self-aware, resilient and empowered. It's a fully integrated service, using techniques from Myers Briggs Type Indicator, Neuro-Linguistic Programming, Franklin Covey, The Work of Byron Katie, Cognitive and Behavioural Interventions plus our own unique tools that have been tried and tested throughout a 20+ year career of coaching, training, personal growth and leadership. Getting the right support and encouragement can be the key to unlocking your own potential and nurturing that potential in order to realise it. Personal development is constant and continuous.



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Do you have goals relating to:

- ☼ Relationships?
- ☼ Communication?
- ☼ Tolerance?
- ☼ Diversity?
- ☼ Bias?
- ☼ Judgement?

Neil is a Level 7 Coach accredited by the Chartered Management Institute, amongst other professional bodies.

If you have any of these goals on your personal development plan, we might be the right coaching provider for you. Click [here](#) to find out what's on offer.

Consultancy

Are you a Leadership Development or Learning team that are reviewing your offer at the moment? Does that offer include building emotional intelligence in your leaders? Super-effective sales and service skills? Empathic practices? Influencing, communication or coaching skills? Could you do with a hand?

As well as being experts in empathic practice, emotional intelligence, coaching and self-awareness, The Empathy Coach are also proud Learning & Development Specialists. Over the years we have partnered with many different clients on people, leadership and organisational development projects. As we embrace diversity within both our workforce and customer base, taking a non-judgemental, empathic approach has never been more relevant or important.

☼ Why not take advantage of our **Empathy Health Check** service? We take existing data, such as employee engagement surveys, line manager indexes and customer satisfaction data, and highlight your strengths and struggles to creating an empathic culture.

☼ Or you can take advantage of our **Empathy Survey**, which measures the empathic culture of your organisation and highlights any areas of focus.

Whether it's about providing a blended learning solution around empathic practice, adding empathy and relationship skills to your Sales and Customer Service programmes or enhancing your leadership development offer with culture-shifting, innovation-creating behaviours, we can provide you with sustainable solutions that will help you create a sustainable change.

Find out more!

Click the icons below!



To hear and see Neil in action, head to our YouTube Channel!



Connect with Neil for thought-leadership around all things empathic!



Daily doses of empathy can be found on Instagram!



Tik Tok

For EPIC Bites and more, head on over to TikTok!



Follow The Empathy Coach on Facebook.

